

Meeting Session	Interventions Working Group
Paper Reference	IWG 83
Action	For Information

## Actions

This paper outlines the actions for the Interventions Working Group.

### Open Actions

Action Ref.	Action	Owner	Update
70/01	PS/PH/RH to provide the group with trial updates of reporting B11 codes.	PS/PH/RH	<p><b>Ongoing Action.</b></p> <p>01/11/2023 – There are currently no further updates regarding the trial of reporting B11 codes. This action will remain ongoing throughout the trial period.</p> <p>10/01/2024 – PS stated that the feedback thus far has been really positive. Further updates expected after Q1 2024.</p> <p>13/03/2024 – GH thanked PS for sending the data out on this. RB noted that if they attend site and it's a fuse neutral type cut-out with a link in the neutral then they will fit a block and put a</p>

			<p>sticker on it stating that it is a neutral link cut-out. This has been circulated to AMO members.</p> <p>01/05/2024 – Trial ongoing. Action will remain open for future updates to be provided as and when needed.</p> <p>03/07/2024 – ENWL provided a proposed process, attached to minutes of the IWG 75 meeting as attachment 1.</p> <p>04/09/2024 – Trial is ongoing.</p> <p>08/01/2025 - No further update. It was noted that PS has retired so the action was updated to PH. RC agreed to contact PH regarding the action.</p> <p>03/09/2025 - No further update.</p>
70/04	DNO representatives to gather some examples and feedback of how the online form has been of benefit to both DNOs and MOPs.	All Members	<p><b>Ongoing Action.</b></p> <p>01/11/2023 – Still awaiting examples/feedback from DNO representatives, however it was agreed to be further discussed within the relative agenda item during the meeting.</p> <p>10/01/2024 – PM informed the group that they are continuing with their own version of the online form and sharing this bilaterally.</p> <p>13/03/2024 – RB noted that NGED have started a trial. He provided a further update later in the meeting.</p> <p>01/05/2024 - Action will remain open for future updates to be provided as and when needed.</p> <p>03/07/2024 - RB explained that when a MEM calls in with a category A, they are asked to send an image in via email.</p>

			<p>04/09/2024 – Action will remain open for future updates to be provided as and when needed.</p> <p>06/11/2024 – PM noted that use of the online form is ongoing and they hope Suppliers are seeing the value. PM thanked Suppliers for sharing with their operatives to encourage use. Updates to the online form will be coming in the next 4 to 6 weeks.</p> <p>08/01/2025 – PM noted that changes to the form will go live tomorrow to include category B jobs. This will be communicated to Suppliers through bilaterals. RB noted that NGED are looking to improve their current form and replicate UKPNs question set. PA noted that this was discussed at the STIG and the remining DNOs are watching with interest.</p> <p>05/03/2025 – PM presented slides under AOB, providing an update to be given to SMOG.</p> <p>07/05/2025 – PM provided an update under the Work Plan.</p> <p>02/07/2025 – PM advised that they had been continuing to discuss this with Suppliers in their bilaterals, focusing on encouraging parties to use the facility instead of phoning. PM added that when parties are phoning, they are collecting line manager contact details so that they can have follow up conversations. PM agreed to circulate a further update to members following the meeting if they felt it would be useful. PM asked members to submit any ideas they may have to encourage use of the form.</p> <p>03/09/2025 – JH advised they are working to implement a similar online tool in SSEN. RB advised they are also working to update a tool that was was previously available for NG. PM</p>
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			advised they plan to raise a CP to add a requirement to use the online tools.
<b>74/01</b>	RH and MG to discuss working with SSEN and UKPN via PM to discuss data quality entering or exiting the DTN. (updated to reflect new Supplier representatives)	RH, MG, JH and PM	<p><b>Ongoing Action.</b> 25/06/2024 – Update to be provided at the meeting.</p> <p>03/07/2024 - VB advised this was still awaiting IT resource, but this could not currently be allocated. VB suggested reaching out to Energy UK to see if a supplier could help with this action.</p> <p>04/09/2024 – Still awaiting Supplier participation. Suppliers to contact PM if they are able to assist.</p> <p>02/10/2024 – The Chair agreed to contact PM, RH and MG to restart discussions. Will include DTN colleague.</p> <p>06/11/2024 – The Chair noted they had discussed this with their DTN colleagues who will reach out to RH, MG and PM.</p> <p>08/01/2025 – The Chair advised this is ongoing and could be added to the 2025 Work Plan.</p> <p>05/03/2025 – The Chair advised that this has been added to the Work Plan and that they have started discussions with the DTS team.</p> <p>07/05/2025 – The group discussed how this action can be progressed. The Chair agreed to set up a call with RH, JH, MG and PM to discuss this further. Action 81/01 raised.</p> <p>24/06/2025 – The Chair has scheduled a call with a DTS colleague to be held on 26 June. Update to be provided at the meeting.</p> <p>02/07/2025 – The Chair advised he had spoken to a DTS colleague who has suggested the use of an API which could be</p>

			<p>easier than adding another gateway with extra validation. The Chair agreed to seek further clarification on the technical details and to follow up with the volunteers.</p> <p>03/09/2025 – Meeting scheduled for 08 September.</p>
<b>74/02</b>	Chair to reach out to GH in relation to adding the asbestos gallery to the AMO asbestos guidance document.	Chair	<p><b>Ongoing Action.</b> 25/06/2024 – Update to be provided at the meeting.</p> <p>03/07/2024 - The Chair confirmed this would be updated offline.</p> <p>04/09/2024 – Ongoing, Chair agreed to circulate the gallery with the minutes. This is included as Attachment 3 to the minutes.</p> <p>02/10/2024 – Gallery complete, DW (AMO) aware and action ongoing.</p> <p>25/02/2025 – gallery has been sent to DB to be added as an appendix. DB has confirmed receipt.</p> <p>05/03/2025 – DB advised that this will be updated in the next few weeks depending on committee agreement.</p> <p>03/09/2025 – DB confirmed they are still awaiting clearance from Gemserv which should be reviewed shortly.</p>
<b>76/01</b>	The Chair to contact Martin Allen (Electrical Safety First) to discuss potential guidance relating to the use of clamp type isolators.	Chair	<p><b>Ongoing Action.</b> 02/10/2024 – Action ongoing.</p> <p>05/03/2025 – The Chair advised that Martin Allen had responded and that they would arrange a call to discuss.</p> <p>07/05/2025 – The Chair advised they had spoken to Martin Allen who had provided a document to review as a starting point. A link to this is included in the work plan item.</p>

			<p>24/06/2025 – IWG members to consider whether there is an appetite to form a subgroup to review the document provided in the May minutes.</p> <p>02/07/2025 – Members felt they did not need to form a subgroup to update the guidance, just that the guidance should be circulated more widely. The Chair agreed to check with Martin whether this could be circulated more widely.</p> <p>03/09/2025 – The Chair advised he would follow up with Martin Allen (or his replacement) regarding circulating the guidance.</p>
82/01	Members to take away the following issue and feedback at the next meeting. ‘When a MEM finds an incoming DNO supply cable only secured on a single terminal screw in the cut-out when there are 2 present by design; what action should the MEM take and which code would this be reported under.’	Members	<p><b>Ongoing Action.</b></p> <p>03/09/2025 – Members advised that this was discussed at the last STIG meeting and the general feedback was that it did not need to be reported if there were no other issues such as signs of overheating. Testing is due to be completed however before an official response is provided. An update on testing will be provided at the next meeting.</p>
83/01	<p>The Chair to investigate how the SIP function is working, including the following:</p> <ul style="list-style-type: none"> <li>• Liaise with REC regarding what work they have completed so far on the SIP review, including whether a survey has been issued to SIPs asking for their feedback.</li> <li>• Investigate whether there is a REC obligation for DNOs to report safety issues following SIP work (SIP equivalent to DCUSA 30.18) or whether a DCP is needed to add this to DCUSA along with an obligation for SIPs to provide contacts for DNOs to report safety issues to.</li> <li>• Progress guidance video to explain what a SIP is and what the requirements of becoming a SIP are.</li> </ul>	The Chair	<p><b>New Action.</b></p>

	<ul style="list-style-type: none"> <li>Investigate feasibility of SIPs disclosing the scope of work they provide and areas of the country they work in.</li> </ul>		
<b>83/02</b>	The Chair to send the information included in the flow SIPs send to Suppliers on completion of work, to IWG members so that DNOs can provide feedback on whether it would be beneficial to receive this as well.	The Chair and DNO Members	<b>New Action.</b>
<b>83/03</b>	Members to refer to colleagues regarding the Over Voltage Relay and to provide any feedback to CV at the next meeting.	Members	<b>New Action.</b>

### Closed Actions

Action Ref.	Action	Owner	Update
<b>74/03</b>	Chair to reach out to REC in relation to undertaking a piece of work to review progress to date on the introduction of SIPs (i.e benefits, gaps still remaining etc.). Also to discuss whether SIP parties are able to disclose the scope of work they provide and areas of the country they work in.	Chair	<p><b>Action Closed.</b></p> <p>05/06/2024 - Lorna Mallon from REC will attend the meeting on 03 July to discuss this further.</p> <p>03/07/2024 - The Chair explained that the DCUSA Panel had approved a guidance video be created to explain what a SIP is and what the requirements of becoming a SIP are (e.g., to become a MEM) and that, whilst this may not appease the electricians, it will at least make it clear what the requirements to become a SIP are. LM stated that the REC will be discussing this in a separate meeting and would bring back the output of that discussion. LM explained that this was triggered by the volume of queries being received via the help desk and the number of companies that are now not progressing through the process</p>

			<p>04/09/2024 – The Chair agreed to check with LM for an update on this. Members stated that it would be beneficial for their to be more information online regarding the services SIPs are providing and in which areas. Members raised concerns however that it was unclear where this information should be held. The group agreed that further work needs to be done in this area.</p> <p>02/10/2024 – The Chair agreed to update members when possible. Suggestion that a video is created to provide more information on SIPs is under discussion.</p> <p>06/11/2024 – The Chair advised that the information video is at the planning stage and the aim is for it to be released by the end of Quarter 1 of 2025.</p> <p>08/01/2025 – The Chair advised that they will follow up with REC. RB suggested that eFIXX could be used to progress the information video.</p> <p>07/05/2025 – Discussed further under the Work Plan. The Chair agreed to prioritise progressing the video.</p> <p>26/08/2025 – Chair to provide update at the meeting.</p> <p>03/09/2025 – The Chair advised that there are two REC changes relating to the SIP function. The Chair agreed to share more information on these, and their interactions with DCUSA following the meeting. The group agreed to close all SIP related actions and collate them into one action.</p>
<b>74/04</b>	Chair to reach out to REC in relation to the existing Safety and Quality Issue Contacts spreadsheet and determine the most appropriate way of the continued maintenance of this.	Chair	<p><b>Action Closed.</b></p> <p>05/06/2024 - REC is considering whether this can be maintained. It may require a change.</p>



			<p>03/07/2024 - LM explained this would be discussed in a meeting the same afternoon, so no update was available.</p> <p>04/09/2024 – The Chair agreed to check with LM for an update on this.</p> <p>02/10/2024 – The Chair noted that REC are undergoing a review of their contact lists and this is being considered as part of that. The Chair agreed to follow up with LM.</p> <p>05/03/2025 – The Chair advised that they will follow up with REC. Members felt that this should also be updated to include SIP contacts.</p> <p>07/05/2025 – WL advised they had spoken to REC again but had not felt any progress had been made. The Chair reiterated that it is unlikely the contacts would be hosted by DCUSA as they include gas as well but agreed to explore this further.</p> <p>24/06/2025 – Lorna Mallon (REC) suggested that an IWG member should raise an issue for consideration at the REC Issues Group (RIG). LM added that the contacts may already exist within the metering hub and may just need updating.</p> <p>03/09/2025 – WL advised that they plan to follow this up with the REC. Members agreed that this action can be closed as it is a dual fuel REC issue.</p>
<b>79/01</b>	<p>The Chair to contact the REC Code Manager to ask if there is an obligation under the REC for DNOs to report safety issues following SIP work. (SIP equivalent to DCUSA 30.18)</p> <p>If it is agreed this should fall under DCUSA, the Chair to initiate raising a DCUSA change to add this obligation along with an obligation for SIPs to provide contacts for DNOs to report safety issues to.</p>	Chair	<p><b>Action Closed.</b></p> <p>05/03/2025 – The Chair advised they had received a response from REC, however the group felt that it did not address their question. A further action was taken (80/01) for the Chair to investigate whether the current flow that SIPs send to Suppliers on completion of work can be sent to DNOs as well.</p>

			<p>07/05/2025 – The Chair to follow up with Lorna Mallon to establish if this obligation should fall under DCUSA rather than the REC. If so the Chair to look into raising a DCUSA change to introduce the obligation and an obligation for SIPs to provide contacts for DNOs to report safety issues to.</p> <p>24/06/2025 – Lorna Mallon (REC) raised that a generic clause may already be included in the CoMCoP, however without specifically referencing SIPs.</p> <p>03/09/2025 - The Chair advised that there are two REC changes relating to the SIP function. The Chair agreed to share more information on these, and their interactions with DCUSA following the meeting. The group agreed to close all SIP related actions and collate them into one action.</p>
80/01	The Chair to investigate whether the current flow that SIPs send to Suppliers on completion of work can be sent to DNOs as well.	Chair	<p><b>Action Closed.</b></p> <p>07/05/2025 – The Chair advised that if there is an appetite for this, a REC change would need to be raised to enable this.</p> <p>24/06/2025 – Lorna Mallon (REC) agreed that this should be a straightforward change but that she would check why this was not done in the first place. This will allow a business case etc.</p> <p>03/09/2025 – The Chair agreed to share the information included in the current flow with IWG members so that they can feedback on whether it would be valuable to receive. Action closed and new action taken (83/02)</p>
81/01	The Chair to set up a call with RH, MG and PM to discuss progressing action 74/01 (RH and MG to discuss working with SSEN and UKPN via PM to discuss data quality entering or exiting the DTN).	Chair	<p><b>Action Closed.</b></p> <p>24/06/2025 – This will be progressed once the Chair has discussed with a DTS colleague on 26 June. Update to be provided at the meeting.</p> <p>02/07/2025 – This will progress now the Chair has initiated discussions with the DTS team.</p>

			26/08/2025 – Meeting scheduled for 08 September.
<b>81/02</b>	The Chair to contact Martyn Allen regarding the challenges with the SIP role and potential next steps in addressing these.	Chair	<p><b>Action Closed.</b> 02/07/2025 – Update to be provided at the next meeting.</p> <p>03/09/2025 - The Chair advised that there are two REC changes relating to the SIP function. The Chair agreed to share more information on these, and their interactions with DCUSA following the meeting. The group agreed to close all SIP related actions and collate them into one action.</p>
<b>81/03</b>	The Chair to set up a meeting to produce a survey to issue to SIPs to evaluate whether the SIP scheme is operating as it should and whether there are the necessary comms around it.	Chair	<p><b>Action Closed.</b> 24/06/2025 – Lorna Mallon (REC) advised that Rebecca Griffiths has been completing similar work in the area. Lorna agreed to send the Chair Rebecca's contact details to discuss this further.</p> <p>03/09/2025 - The Chair advised that there are two REC changes relating to the SIP function. The Chair agreed to share more information on these, and their interactions with DCUSA following the meeting. The group agreed to close all SIP related actions and collate them into one action.</p>